IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of Examiner: Not Yet Assigned W. Reed HASTINGS, et al. Group Art Unit: 2165 Serial No.: 09/884,816 Customer Number: 29989 Filed: June 18, 2001 For: APPROACH FOR ESTIMATING USER **RATINGS OF ITEMS**

NOTIFICATION OF CHANGE IN STATUS

Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

Sir:

In connection with the above-referenced patent application, you are hereby notified pursuant to 37 CFR 1.27, that the assignee is no longer entitled to pay small entity fees with respect to the application referenced above. Please update the official records to reflect this change.

Please charge any fee shortages or credit any overages Deposit Account No. 50-1302.

Respectfully submitted,

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CERTIFICATE OF MAILING

I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail in an envelope addressed to: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.

on

Sheila Severinghaus